



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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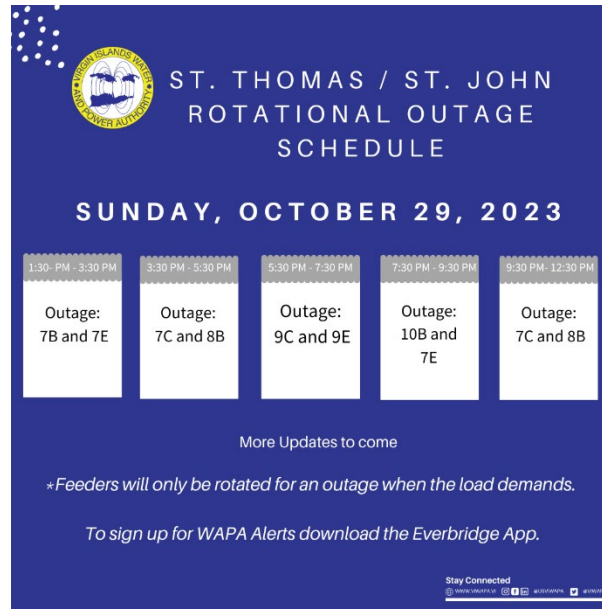


Figure 1: STT/STJ Rotational Schedule for Sunday, October 29, 2023.

Authority Working to Identify Feeder 13 Fault

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority’s (“WAPA” or “Authority”) substation personnel continue working to locate the fault on Feeder 13 that occurred at 8:57am on Sunday, October 29, 2023. To minimize the impact to customers, feeders will be placed on 2-hour rotations. Please note the rotation schedule is subject to change once load can be accommodated. Any changes made will only affect the feeders within the set time block.

The Authority will provide additional updates once received, and thanks the community for its patience as diligent efforts continue to identify and repair Feeder 13 fault to restore service.

The Virgin Islands Water and Power Authority Communication’s department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.