



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

October 31, 2023

WAPA Business Offices Closed Tomorrow, November 1, 2023

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to inform customers and community members that the Authority’s business offices will be closed tomorrow, November 1, 2023, in honor of D. Hamilton Jackson Day.

Customers can continue to process their transactions in the following ways:

- Pay online:
 - Visit www.viwapa.vi and click on the “Pay Your Bill Online” button
- Call: 340-774-3552 or 340-773-2250
 - For Automatic Bill Pay - Select Option 3
- Drop Box: Pay via Money Order or Check at business centers at Port of Sale (STT), Sunny Isles Business Office (STX), and Market Place (STJ).

The Authority thanks the community for its understanding and wishes everyone a safe and meaningful holiday.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA