



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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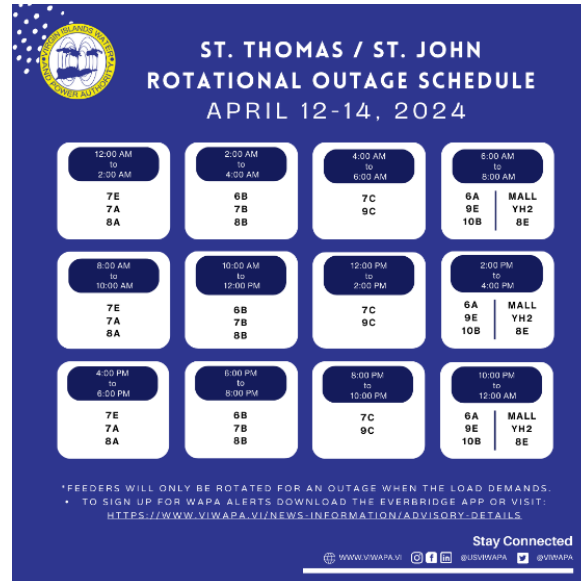


Image: Rotation schedule for the St. Thomas/St. John district tentatively beginning Friday, April 12<sup>th</sup> through Sunday, April 14, 2024, depending on marine weather conditions.

## **Upcoming Rotational Power Outages in the St. Thomas/St. John District Due to Inclement Marine Weather and St. Croix Due to Generation Units Offline**

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) announces upcoming rotational power outages territory-wide due to unforeseen circumstances. These outages are necessary to prevent widespread outages and ensure continuous service to our most vulnerable communities.

"We understand the inconvenience these outages may cause, but they are essential to prevent larger disruptions across the district and ensure more feeders are with electrical service throughout the weekend," said Ashley Bryan, Chief Operation Officer at the Virgin Islands Water and Power Authority. "We're working to find a balance between minimizing brief outages that affect a smaller number of customers and the potential for a larger-scale outage across the district. We appreciate the cooperation and understanding of our customers during this time."

On the St. Thomas/St. John district, inclement weather and low fuel inventory pose a threat of a district-wide outage. Therefore, rotational outages will be implemented starting late Friday or early Saturday and

will continue through Sunday. These outages are crucial to maintaining electrical service in our most vulnerable areas.

Additionally, on St. Croix, several generation units are scheduled to go offline starting on Saturday resulting in reduced generation capacity at the Estate Richmond Power Plant. As a result, rotational outages will be in effect indefinitely during peak hours. Peak hours are generally between 12:00 p.m. to 1:00 p.m. and 4:00 p.m. to 7:00 p.m. We urge all residents and businesses to conserve energy as much as possible to support the stability of the electrical grid and keep more feeders operational.

The Authority is actively working to resolve these issues and minimize disruptions to our valued customers. We apologize for any inconvenience and thank you for your cooperation and understanding.

For updates and more information, please visit [www.viwapa.vi](http://www.viwapa.vi), social media pages on Facebook, Instagram, Twitter and LinkedIn, or call (340) 773-2250 – Press 6 (St. Thomas/St. John) and (340) 774-3552 – Press 6 (St. Croix).

The Authority understands the frustration and inconvenience that these outages will cause our customers, and sincerely appreciates the patience and understanding demonstrated by the community during this challenging period.

For the fastest information and updates, please ensure you are subscribed to WAPA alerts or sign up at: <https://www.viwapa.vi/news-information/advisory-details> or customers can download the Everbridge App and select “Virgin Islands Water and Power Authority”.

The scheduled rotation outage is as follows for the St. Thomas/St. John district, tentatively beginning late Friday or early Saturday morning through late Sunday, April 14, 2024, depending on marine weather conditions:

**Rotation (12am-2am):**

Outage: 7E, 7A, and 8A

**Rotation (2am-4am):**

Outage: 6B, 7B, and 8B

**Rotation (4am-6am):**

Outage: 7C and 9C

**Rotation (6am-8am):**

Outage: 6A, 9E, 10B, Mall, YH2, and 8E

**Rotation (8am-10am):**

Outage: 7E, 7A, and 8A

**Rotation (10am-12pm):**

Outage: 6B, Masa Switch, and 8B

**Rotation (12pm-2pm):**

Outage: Cassi Hill Switch and Nadir Switch

**Rotation (2pm-4pm):**

Outage: 6A, 9E, Mall, YH2, 8E, and WICO or Port of Sale Switch

**Rotation (4pm-6pm):**

Outage: 7E, 7A, and 8A

**Rotation (6pm-8pm):**

Outage: 6B, 7B, and 8B

**Rotation (8pm-10pm):**

Outage: 7C and 9C

**Rotation (10pm-12am):**

Outage: 6A, 9E, 10B, Mall, YH2, and 8E

For Feeder listings, please visit: <https://www.viwapa.vi/customer-service/feeder-listing>.

The scheduled rotation outage for the St. Croix district is pending.

*The Virgin Islands Water and Power Authority Communication's department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.*

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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