



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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ST. CROIX ROTATIONAL OUTAGE SCHEDULE			
UPDATED SCHEDULE AS OF APRIL 16, 2024, DUE TO EMERGENCY REPAIRS ON TRANSFORMER			
8:00 AM to 10:00 AM 2A	10:00 AM to 12:00 PM 3A 4A	12:00 PM to 2:00 PM 6A 7B	2:00 PM to 4:00 PM 6B 10B
4:00 PM to 6:00 PM 3A 4A	6:00 PM to 8:00 PM 9B	8:00 PM to 10:00 PM 10B 7B	10:00 PM to 12:00 AM 6B 6A

FEEDERS WILL ONLY BE ROTATED FOR AN OUTAGE WHEN THE LOAD DEMANDS.

Image: Revised rotational outage schedule to commence tomorrow for the St. Croix district, on an as needed basis, primarily during peak hours (12:00 p.m.-1:00 p.m. and 4:00 p.m.-9:00 p.m.)

Authority Schedules Emergency Outage on Wednesday Morning and Updates on St. Croix Rotational Scheduled Power Outages

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) is advising the public of a scheduled emergency outage on St. Croix to occur tomorrow beginning at 4:00 a.m. through 6:00 a.m. The purpose of the outage is to safely de-energize Unit 20 to allow WAPA Plant Personnel to safely perform maintenance on the T1 transformer. Additional maintenance on the T1 transformer is required due to the increased load caused by the change in operational configuration of the available generators. This outage is to prevent larger and more prolonged outages.

The emergency outage occurring in the morning will also impact the previously shared rotational outage schedule as seen in the image above.

It is crucial to note that certain feeders continue to be exempt from the rotation schedule. These feeders serve critical lifeline customers, including the hospital and airport, ensuring continuity of essential services.

The emergency outage scheduled tomorrow from 4:00 a.m. to 6:00 a.m. will affect the following feeders, approximately 9,583 customers:

Feeder 2A	Feeder 6A	Feeder 9B
Feeder 3A	Feeder 6B	Feeder 10B
Feeder 4A	Feeder 7B	

For Feeder listings by neighborhood/area, please visit: <https://www.viwapa.vi/customer-service/feeder-listing>.

As the Richmond Power Plant continues to manage load demand with reduced generation capacity, the Authority urges all customers to conserve energy as much as possible to support the stability of the electrical grid and keep more feeders operational throughout the day.

As previously noted in yesterday's [press release](#), some customers may experience water service interruptions during electrical outages due to loss of power at varying pump stations.

For updates and more information, please visit www.viwapa.vi, WAPA social media pages on [Facebook](#), [Instagram](#), [Twitter](#) and [LinkedIn](#), or call (340) 774-3552 – Press 6.

For the fastest information and updates, please subscribe to WAPA alerts or sign up at: <https://www.viwapa.vi/news-information/advisory-details>.

The revised scheduled rotation outage for the St. Croix district is as follows beginning Wednesday, April 17, 2024, until further notice:

Rotation 8:00 am – 10:00 am: Outage: Feeder 2A	Rotation 4:00 pm – 6:00 pm: Outage: Feeder 3A & 4A
Rotation 10:00 am – 12:00 pm: Outage: Feeder 3A & 4A	Rotation 6:00 pm - 8:00 pm: Outage: Feeder 9B
Rotation 12:00 pm – 2:00 pm: Outage: Feeder 6A & 7B	Rotation 8:00 pm – 10:00 pm: Outage Feeder 10B & 7B
Rotation 2:00 pm – 4:00 pm: Outage: Feeder 6B & 10B	Rotation 10:00 pm – 12:00 am: Outage: Feeder 6B & 6A

The Authority emphasizes its understanding of the frustration and inconvenience that these outages are causing, and sincerely appreciates the patience and understanding of the community during this time.

The Virgin Islands Water and Power Authority Communication's department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.