



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

March 16, 2023

Authority Continues Efforts to Restore Water Service to Charlotte Amalie

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA or “Authority”) continues efforts today on the island of St. Thomas to resolve a water disruption affecting the Charlotte Amalie district, after a 24-inch water mainline that feeds the downtown core broke early yesterday morning.

The Authority’s Water Maintenance Crews were able to successfully complete repairs to the broken pipe yesterday late afternoon. Upon completion, water valves were opened to restore water to the district. While restoring pressure to the water system, a faulty water valve neglected to completely open, significantly impacting the flow of water, and resulting in continued little to no water pressure for much of Charlotte Amalie and surrounding areas.

This morning the Authority’s Water Maintenance Crews are back on site and will begin the necessary excavation to reach the underground valve, followed by repairs to allow normal water passage to resume. Water pressure restoration is anticipated by early afternoon.

The Authority thanks the community for its patience.

###

About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA