



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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CUSTOMER SERVICE OFFICES TO CLOSE AT NOON ON FRIDAY

The Virgin Islands Water and Power Authority advises the public that the customer service offices at Sunny Isle on St. Croix, The Marketplace on St. John and Port of Sale Mall on St. Thomas will close at noon on Friday, October 8, 2021. The early closing is necessary to facilitate professional development activities.

While the customer service locations will close early, cashiers will be available during normal working hours to process any payments as may be required.

Additionally, the Authority's administrative offices will be closed on Monday, October 11, 2021, in observance of the Columbus Day / V.I. Puerto Rico Friendship Day holiday. Normal business hours will resume on Tuesday, October 12, 2021.

Customers wishing to conduct business online should visit the WAPA website at www.viwapa.vi. Clicking on the "Pay Your Bill On-Line" button provides several options for online transactions. Other payment options include Pay by Phone, placing a check or money order in drop boxes located at customer service offices, as well as making payments at branches of First Bank and Popular.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.