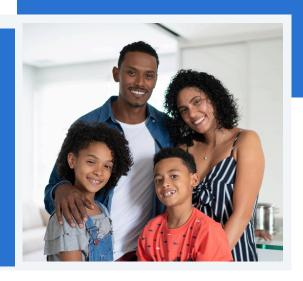


Meet the Rivera Family How Net Energy Billing Can Benefit a VI Household



SITUATION/NEED

The Rivera family lives in a three-bedroom home in the VI. Like many households across the territory, they were feeling the impact of fluctuating utility bills — averaging around \$375 per month — and wanted a more sustainable, costeffective solution.

THEIR SOLUTION: SOLAR + NET ENERGY BILLING

The Riveras decided to install a 6.5-kilowatt rooftop solar system and enroll in WAPA's Net Energy Billing (NEB) program. Under NEB, customers can offset their energy usage by sending excess solar energy back to the grid, earning credits that are applied to their monthly bill.

WHAT HAPPENED NEXT?

Monthly Savings: The Riveras' monthly electric bill dropped — between 50-90% reduction in costs*.

Energy Credits: On sunny days, their system produces more power than they use. That excess energy is sent back to WAPA's grid, and they earn credits applied to their monthly bill.

TAKEAWAY

This example shows how WAPA's Net Energy Billing program can make electricity more affordable and impactful for Virgin Islands residents. Whether you're looking to cut energy costs or support a cleaner future, NEB offers a practical path forward.

^{*}The utility makes no assurances as to the production or lack of production from any solar or battery storage system. This case study is a fictional example designed to demonstrate the potential benefits of participating in the Net Energy Billing program. Individual results may vary.