



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Business Office to Close in Observance of Martin Luther King Jr. Day

U.S. Virgin Islands (January 16, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) announces that its business offices will be closed on Monday, January 19, 2026, in observance of Martin Luther King Jr. Day.

Customers experiencing service-related issues during this time may contact WAPA’s 24-hour dispatch by following the prompts at 340-773-2250 or 340-774-3552 (Option 4). Outages can also be reported online through the Authority’s website at <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available:

- Online: Visit www.viwapa.vi and click “Pay Your Bill Online” in the top right corner.
- By Phone: Call 340-774-3552 or 340-773-2250, then select Option 3.
- Drop Box: Submit payments via money order or check at any WAPA business center.

The Authority extends its gratitude to customers for their understanding as we honor the legacy of Dr. Martin Luther King Jr.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.