



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Sunny Isles Business Office Closing Early Today

St. Croix, U.S. Virgin Islands (January 30, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises the public that its Sunny Isles business office will close early today at 3:00 p.m. due to unanticipated circumstances.

Customers experiencing service-related issues during this time may contact WAPA’s 24-hour dispatch by following the prompts at 340-773-2250 or 340-774-3552 (Option 4). Outages can also be reported online through the Authority’s website at <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available:

- Online: Visit www.viwapa.vi and click “Pay Your Bill Online” in the top right corner.
- By Phone: Call 340-774-3552 or 340-773-2250, then select Option 3.
- Drop Box: Submit payments via money order or check at any WAPA business center.

We apologize for any inconvenience and appreciate your cooperation.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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