



THE VIRGIN ISLANDS WATER & POWER AUTHORITY  
CORPORATE COMMUNICATIONS  
**NEWS RELEASE**

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November 21, 2023

**WAPA Business Offices Closed November 23 & 24, 2023 for Thanksgiving Holiday**

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to inform customers and community members that all business offices in the territory will be closed on Thursday, November 23<sup>rd</sup> and Friday, November 24<sup>th</sup>, 2023 in honor of the Thanksgiving holiday.

Customers can continue to process their transactions in the following ways:

- Pay online:
  - Visit [www.viwapa.vi](http://www.viwapa.vi) and click on the “Pay Your Bill Online” button
- Call: 340-774-3552 or 340-773-2250
  - For Automatic Bill Pay - Select Option 3
- Drop Box: Pay via Money Order or Check at business centers at Port of Sale (STT), Sunny Isles Business Office (STX), and Market Place (STJ)

The Authority wishes everyone a safe and enjoyable holiday weekend!

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA