



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Invites Water Customers to Participate in Line Material Survey Across the Territory

U.S. Virgin Islands (November 7, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) is inviting water customers territory-wide to complete its Customer Line Material Survey to determine eligibility for free lead and copper testing. These efforts are part of the Authority’s ongoing commitment to maintaining safe drinking water and complying with federal Lead and Copper Rule regulations.

The survey is designed to gather essential information about the plumbing components and service line materials within your home or property. Through this voluntary initiative, WAPA will better understand the type of materials present such as lead, galvanized, copper, or plastic which will allow the Authority to correctly categorize each service connection and ensure that our sampling plan reflects the highest level of public health protection.

As part of this initiative, following completion of the Customer Line Material Survey, eligible customers may volunteer for free lead and copper testing. Customers who participate in testing will receive sampling kits and instructions from the Authority’s Water Division. This program is offered at no cost to customers and will help WAPA identify and address any potential lead concerns in the local water system.

Participation is simple: Complete the survey online at <https://www.surveymonkey.com/r/CLMSurvey>.

Your participation provides valuable insight into:

- The presence of any potential lead-containing components in your homes or businesses
- How your home’s plumbing aligns with regulatory Tier criteria
- Where targeted sampling should take place for water quality monitoring

The Authority will use the data collected to strengthen its water quality monitoring program and prioritize future infrastructure improvements. By working together, WAPA and the community can help ensure continued confidence in the safety of the Territory’s potable water.

The Virgin Islands Water and Power Authority Communication’s Department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.