



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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Scheduled Water Outage in Eastern St. Thomas this Weekend

ST. THOMAS, U.S. VIRGIN ISLANDS – November 7, 2024 – The Virgin Islands Water & Power Authority (“WAPA” or the “Authority”) announces a scheduled water service disruption starting at **11:30 p.m. on Friday, November 8, 2024**, affecting areas on the eastern side of St. Thomas. The disruption is due to low water levels in the Donoe Tank, caused by a failed pump motor at the Donoe Pumping Station.

Affected Areas:

- Smith Bay
- Nazareth
- Annas Retreat (New Tutu & Tutu Valley)

In addition to these areas, other parts of the East End of St. Thomas, including Bovoni, Nadir, and Marienthal, may experience interruptions as water inventory levels continue to fall.

Repairs & Estimated Timeline:

WAPA crews are actively working to repair the faulty pump motor, and we expect the repairs to be completed by **Sunday, November 10, 2024**. We anticipate service to be fully restored once the repairs are completed, and water levels return to normal.

WAPA encourages residents to support ongoing water conservation efforts during this time. Currently, **St. John is not expected** to be affected by this disruption. We appreciate the public’s patience and cooperation as we work to resolve this issue and restore normal water service to all customers.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.