



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

December 21, 2023

WAPA Announces Business Hours for Upcoming Holiday Season

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to provide customers and community members with its holiday business office closure schedule:

- Monday, December 25, 2023 – All offices closed for Christmas Day.
- Tuesday, December 26, 2023 – All offices closed for Boxing Day.
- Monday, January 1, 2024 – All offices closed for New Years Day.
- Wednesday, January 3, 2024 – St. Croix offices closed from 12pm - 5pm for Crucian Christmas Festival – *Food, Arts and Crafts Fair*.
- Thursday, January 4, 2024 – St. Croix offices closed for Crucian Christmas Festival – *J’Ouvert*.
- Friday, January 5, 2024 – All offices closed for Crucian Christmas Festival – *Children’s Parade*.

Customers can continue to process their transactions in the following ways:

- Pay online: Visit www.viwapa.vi and click on the “Pay Your Bill Online” button.
- Call for Automatic Bill Pay: 340-774-3552 or 340-773-2250 - Select option 3.
- Drop Box: Pay via money order or check at business centers at Port of Sale (STT), Sunny Isles Business Office (STX), and Market Place (STJ).

The Authority wishes everyone a safe and festive holiday season!

###

About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA