



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

St. John Customer Service Office Closed Today

U.S. VIRGIN ISLANDS (March 3, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) informs customers that the St. John Customer Service Office will be closed today due to unforeseen circumstances.

Customers can still complete transactions using the following options:

- Online: Visit www.viwapa.vi and click on the “Pay Your Bill Online” button
- By Phone: Call 340-774-3552 or 340-773-2250
 - For Automatic Bill Pay, select Option 3
- In Person: Visit First Bank branch on St. John
- Drop Box: Available at all WAPA business offices

We appreciate your patience and will reopen as soon as possible. Thank you for your understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA