



WAPA Online Payments Temporarily Unavailable for Maintenance This Saturday

U.S. Virgin Islands (May 20, 2025) — The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) informs customers that its online payment services will be temporarily unavailable on Saturday, May 24, 2025, from 8:00 a.m. to 5:00 p.m. due to planned system maintenance.

During this time, customers will not be able to process electronic payments via the WAPA website. The Authority recommends that customers complete any urgent transactions ahead of the maintenance period to avoid inconvenience.

WAPA thanks the community for its patience and continued support as we work to enhance our systems.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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