



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

June 28, 2024

WAPA St. Thomas/St. John Customer Service Opens Today After Temporary Closure

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) announces to the public that the Port of Sale Customer Service on St. Thomas and The Marketplace Customer Service Office in St. John has reopened after a temporary. Port of Sale Customer Service office hours will be from 1:00 p.m. to 4:00 p.m. for the remainder of the day. The Marketplace Customer Service office hours will be from 1:00 p.m. to 3:00 p.m.

The St. Croix district offices hours are as normal from 8:00 a.m. to 4:00 p.m.

Customers can continue to make a payment through the following ways:

- **Call:** 340-774-3552 or 340-773-2250 - Select Option 3
- **Pay online:** Visit www.viwapa.vi and click the “Pay Your Bill Online” button in the top right corner.
- Make payments at First Bank, Banco Popular, and Bank of St. Croix branches.
- Drop box can be used to pay via check or money order at all business locations.

The Authority thanks the community for understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA