



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

July 26, 2024

WAPA St. Croix Customer Service and Business Office Adjusted Hours Today

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) advises the public that the Customer Service and Business Office on St. Croix in Sunny Isles will close from 11:30 a.m. to 2:00 p.m. today, Friday, July 26, 2024, due to low to no water pressure as repairs continue on the main waterline leak at the Sunny Isles intersection.

While the Customer Service office is temporarily closed on St. Croix, office hours in the St. Thomas/St. John district remain unchanged. Disconnections will resume on Monday, July 29, 2024.

Customers can continue to make a payment through the following ways:

- **Online:** Visit www.viwapa.vi and click “Pay Your Bill Online” in the top right corner.
- **Phone:** 340-774-3552 or 340-773-2250 - Select Option 3
- **Off-Site In Person:** Pay at First Bank, Banco Popular and Bank of St. Croix branches.
- **Drop box:** Pay via check or money order at all business locations.

The Authority thanks the community for understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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