



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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August 25, 2023

Scheduled Electrical Service Interruption Early Saturday Morning at 2AM for Critical Repair and Safety Measures

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to inform customers and community members on the island of St. Thomas of a scheduled electrical service interruption occurring tonight, August 26th, from 2:00 AM – 4:00 AM. During the service interruption, Feeders 9B, 10B and a portion of 6B and 7B will be impacted as WAPA personnel work diligently to restore service.

This temporary outage is necessary to facilitate a critical repair resulting from a customer's failed equipment that was connected to the grid. The customer's initial equipment failure severely impacted WAPA's electrical grid infrastructure and simultaneously caused a ripple effect of scheduled outages that have been experienced over the last several days on the island of St. Thomas to safely work on the repairs.

Safety is the Authority's utmost priority, and the ongoing repairs have required an additional layer of safety procedures, due to the nature of accessing underground manholes. WAPA is committed to providing a reliable and uninterrupted power supply to the community and is taking all necessary actions to conduct repairs with minimal impact.

While we understand the frustration these service interruptions may cause, we appreciate the community's understanding as WAPA personnel work tirelessly to restore the Authority's electrical infrastructure to its optimal condition.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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