



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Business Offices to Close Tomorrow Due to Weather Conditions

U.S. VIRGIN ISLANDS (September 23, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises the public that all WAPA business offices will be closed tomorrow, Wednesday, September 24, 2025, due to the anticipated adverse weather conditions associated with a tropical wave approaching the territory.

Customers experiencing service-related issues may contact WAPA’s 24-hour dispatch center by calling 340-773-2250 or 340-774-3552 (Option 4). Outages may also be reported online through the Authority’s website at: <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

WAPA appreciates the community’s patience and encourages all residents to stay safe during this weather event.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA