



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Customer Service and Business Offices Adjusted Hours Today

U.S. VIRGIN ISLANDS (September 27, 2024) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) informs the public that all Customer Service and Business Offices across the territory will close early today, Friday, September 27, 2024, at 1:00 p.m. This early closure is to allow staff to participate in a wellness activity.

Customers can continue to make a payment through the following ways:

- **Online:** Visit www.viwapa.vi and click “Pay Your Bill Online” in the top right corner.
- **Phone:** 340-774-3552 or 340-773-2250 - Select Option 3
- **Off-Site In Person:** Pay at First Bank, Banco Popular and Bank of St. Croix branches.
- **Drop box:** Pay via check or money order at all business locations.

The Authority thanks the community for understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.