



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Customer Service and AI Cohen Offices Scheduled to Close Early on Thursday, April 13, 2023

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) advises the public that the Port of Sale customer service and AI Cohen offices located in St. Thomas will close at noon on Thursday, April 13, 2023, due to the UberSoca Cruise's jouvert road closures in the area.

While the Port of Sale Customer Service Offices are closed for the remainder of Thursday, the Authority will not be performing disconnects related to unpaid bills on Thursday, April 13, 2023. Disconnects for unpaid bills will resume on Monday, April 17, 2023.

Customers can continue to process their transactions through the following ways:

- Call: 340-774-3552 or 340-773-2250
 - For Automatic Bill Pay - Select Option 3
- Pay online:
 - Visit www.viwapa.vi and click on the “Pay Your Bill Online” button
- Make payments at First Bank, Banco Popular and Bank of St. Croix branches

The Authority thanks the community for understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA