



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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May 15, 2023

## WAPA Office Hours on May 16, 2023, and May 19, 2023, Territory-Wide

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to advise the public of the following changes to normal business operation hours this week for to allow employees to participate in an employee-wide meeting.

### TUESDAY, MAY 16, 2023

- St. Thomas business offices will be closed from 9:30 AM – 1:30 PM.
- St. John business offices will open at 2 PM.
- St. Croix business offices will maintain normal business hours.

### FRIDAY, MAY 19, 2023

- St. Croix business offices will be closed from 9:30 AM – 1:30 PM.
- St. Thomas and St. John offices will maintain normal business hours.

The Authority will not be completing disconnections tomorrow May 16, 2023, as a result of the reduced business hours. Disconnections for unpaid bills will resume on Wednesday, May 17, 2023.

Customers can continue to process their transactions through the following ways:

- Call: 340-774-3552 or 340-773-2250
  - For Automatic Bill Pay - Select Option 3
- Pay online:
  - Visit [www.viwapa.vi](http://www.viwapa.vi) and click on the “Pay Your Bill Online” button
- Make payments at First Bank, Banco Popular and Bank of St. Croix branches

The Authority thanks the community for understanding.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.