



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Offices to Close in Observance of Juneteenth Holiday

U.S. Virgin Islands (June 18, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises the public that its offices will be closed on Thursday, June 19, 2025, in observance of Juneteenth National Independence Day. Offices will resume normal operations on Friday, June 20, 2025.

Customers experiencing service-related issues during this time may contact our 24-hour dispatch by following the prompts at 340-773-2250 or 340-774-3552 (Option 4). Additionally, outages can be reported online through our website portal at: <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available:

- Online: Visit www.viwapa.vi and click "Pay Your Bill Online" in the top right corner.
- By Phone: Call 340-774-3552 or 340-773-2250, then select Option 3.
- Drop Box: Submit payments via money order or check at any WAPA business center.

The Authority appreciates the public’s understanding as we honor the significance of Juneteenth.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA