



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Provides Update on Power Restoration Following the Passing of Hurricane Erin

U.S. VIRGIN ISLANDS (August 17, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises the community of ongoing power restoration efforts across the Territory following the impact of Hurricane Erin, which at its peak was a Category 5.

St. Croix District: Fewer than 4000 customers remain impacted. Line crews began work early this morning and restored Feeder 7B, while they have been also actively working on restoring Feeder 6A. Remaining isolated outages across St. Croix are being prioritized with support from WAPA’s Water personnel to clear powerlines.

St. Thomas/St. John District: Approximately 14,000 customers remain without electrical service. Restoration was initially delayed earlier this morning due to hazardous weather conditions; however, line crews are actively working on repairs to a critical transmission line. Once completed, efforts will shift to isolated outages caused by damaged power lines and poles. Vegetation management continues to pose significant challenges, as anticipated with a storm of this strength.

Isolated areas being prioritized for restoration include:

- Bordeaux
- Caret Bay
- Sorgenfri
- Honduras
- Contant
- Lerkenlund
- Dorothea
- Altona & Welgunst
- Estate Hull
- St. Joseph and Rosendahl
- Langmath
- Mariendahl
- Frydenhoj
- Nazareth

On St. John the following areas are being prioritized:

- Cruz Bay
- Enighed Hill

Customers are encouraged to continue reporting isolated outages through the website at <https://www.viwapa.vi/customer-service/report-outage-or-problem> or by phone at 340-773-2250 or 340-774-5225 – Option 4, so that crews can be dispatched efficiently. For real-time views of outages, visit www.viwapa.vi to access the [outage map](#).

WAPA thanks the community for their patience and understanding as crews continue to work diligently and safely. Safety remains our highest priority; please exercise caution around downed power lines and report them immediately.

###

About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA