



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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Take WAPA's "Text Outage Alert" Poll Today!

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) is conducting a poll to measure customer’s preferences as it relates to the frequency and type of alerts disseminated. The “Text Outage Alert” Poll is one of many tools being utilized to help improve customer service and ensure the Authority is incorporating informational updates in an efficient manner. The Authority encourages all members of the community to participate in the poll. Your feedback matters and is valuable to future decision-making!

Take the survey at: <https://www.surveymonkey.com/r/FYLK2JJ>



The deadline for participation is Wednesday, December 7, 2022.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.