



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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Image: Kathleen Smith

## **WAPA Business Offices Opening at 11AM Friday, January 20, 2023**

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to inform customers and community members that all business offices will be opening at 11AM on Friday, January 20, 2023, as employees attend an internal memorial service for former WAPA employee, Kathleen D. Smith, affectionately known as “Kathy”.

To make a payment, customers can process their transactions through the following ways:

- Pay online:
  - Visit [www.viwapa.vi](http://www.viwapa.vi) and click on the “Pay Your Bill Online” button
- Call: 340-774-3552 or 340-773-2250
  - For Automatic Bill Pay - Select Option 3
- Walk-in First Bank, Banco Popular and Bank of St. Croix branches.

The Authority thanks the community for its understanding.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.