



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

November 15, 2022

WAPA Sunny Isles Customer Service Offices Resume Services on Tuesday, Nov. 15

U.S. VIRGIN ISLANDS – The Virgin Islands Water and Power Authority advises the public that the customer service offices located at the Sunny Isles Business Office on St. Croix has resumed services on Tuesday, November 15, 2022.

Disconnections for unpaid bills will resume today, Tuesday, November 15, 2022.

To make a payment, customers can process their transactions through the following ways:

- Pay online:
 - o Visit www.viwapa.vi and click on the “Pay Your Bill OnLine” button
- Call: 340-774-3552 or 340-773-2250
 - o For Customer Service Assistance - Select Option 5
 - o For Automatic Bill Pay - Select Option 3
- Make payments at First Bank, Banco Popular and Bank of St. Croix branches.

The Authority thanks the community for understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA