



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Line Crew and Essential Employees Working Diligently as Tropical Storm Approaches

U.S. VIRGIN ISLANDS – August 13, 2024 - The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) advises the public that, as Tropical Storm Ernesto approaches, our dedicated line crews are working diligently to maintain power across the territory. We are committed to keeping the electricity on as long as it is safe to do so, prioritizing the safety of our employees and the community.

As the storm nears, WAPA’s essential employees across all divisions continue their critical work, ensuring that our systems are prepared and that we respond swiftly to any issues that arise. Our teams are on standby and ready to take necessary actions to protect the electrical grid and water systems during the storm’s impact.

WAPA will provide timely updates on our operations and any potential service disruptions through our website (www.viwapa.vi), social media channels, primarily [Facebook](#) and [Twitter](#), and WAPA Alerts via the Everbridge app ([Apple Store](#), [Google Play](#), or [Android](#)). To receive WAPA Alerts directly to your mobileemail, please sign up at: <https://member.everbridge.net/index/892807736728730#/signup>. Updates on current outages can also be found by dialing: 340-773-2250 or 340-774-3552 - Select Option “6.”

We appreciate the community’s understanding and cooperation during this time. Our priority remains the safety and well-being of our employees, customers, and the community at large.

The Virgin Islands Water and Power Authority Communication’s department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.