



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Announces Limited Service at Sunny Isles Business Office and Territorywide Closure for VI–Puerto Rico Friendship Day

U.S. VIRGIN ISLANDS (October 8, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises customers of limited service at its Sunny Isles Business Office on St. Croix on Friday, October 9, 2026, followed by the closure of Customer Service and Business offices territorywide on Monday, October 12, 2026, in observance of Virgin Islands–Puerto Rico Friendship Day.

Limited Service at Sunny Isles Business Office Friday

The Sunny Isles Business Office will maintain regular hours from 7:30 a.m. to 4:00 p.m. on Friday, October 9. Beginning at 12:00 p.m., the office will provide **cashier services only** through 4:00 p.m. In-person customer service and account support will not be available during this time. Customers seeking assistance may contact WAPA by phone at (340) 773-2250 (Option 5) or via email at customer.service@viwapa.vi.

The Four Winds Plaza office on St. Thomas and the Marketplace office on St. John will remain open during regular business hours on Friday, with full services, including customer service and account support, available from 7:30 a.m. to 4:00 p.m.

WAPA Offices Closed Monday for VI–Puerto Rico Friendship Day

WAPA Customer Service and Business offices will be closed territorywide on Monday, October 12, in observance of Virgin Islands–Puerto Rico Friendship Day.

WAPA thanks customers for their understanding and support as we join the community in recognizing the longstanding friendship and close ties between the people of the Virgin Islands and Puerto Rico.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.