



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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Limited Service at WAPA Port of Sale and Marketplace Business Offices on June 12

St. Thomas/St. John, U.S. Virgin Islands (June 10, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) informs customers that the Port of Sale Business Office on St. Thomas and the Marketplace Business Office on St. John will have limited service on Friday, June 12, 2026, to accommodate staff participation in an employee health event.

Both offices will be open from 7:30 a.m. to 2:00 p.m., providing cashier services only. No in-person customer service or account support will be available. Customers seeking customer support assistance may contact WAPA by phone at (340) 773-2250 (Option 5) or via email at customer.service@viwapa.vi.

Regular operations at both business offices will resume on Monday, June 15, 2026.

WAPA thanks the community for its understanding and continued support.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.