



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Provides Update for St. Thomas–St. John District Regarding Rotational Outages

ST. THOMAS-ST. JOHN, U.S. Virgin Islands (June 24, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) recognizes the challenges and disruptions that rotational outages create for our customers, families, and businesses across the St. Thomas–St. John District.

Here's what customers should know:

- **WAPA anticipates providing a clearer restoration timeline by this weekend.**
- Additional generation solutions are underway.

We understand the uncertainty this creates and want to assure customers that restoring reliable service remains our top priority.

Our teams and contractors, including Wärtsilä technicians, are working around the clock to return unavailable units to service.

WAPA will continue providing timely updates as progress continues. For real-time updates, customers are encouraged to sign up for WAPA Alerts at <https://www.viwapa.vi/news-information/advisory-details> or <https://member.everbridge.net/892807736728730/new>.

The Virgin Islands Water and Power Authority Communication’s department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.