



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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## WAPA Provides Water Service Update for St. Croix

ST. CROIX, U.S. VIRGIN ISLANDS (September 3, 2026) — The Virgin Islands Water & Power Authority (“WAPA” or “the Authority”) provides the following update on water service in St. Croix.

Water inventory levels across St. Croix continue to improve gradually, with small gains recorded in several critical storage tanks. WAPA continues to carefully manage production and distribution as the system works to rebuild its water reserves and stabilize service.

### Boil Water Advisory Remains in Effect

The Boil Water Advisory remains in effect until further notice.

Customers should not drink the water without boiling it first. Water intended for drinking, cooking, making ice, brushing teeth and other household uses should be brought to a rolling boil for one minute and allowed to cool before use. Bottled water may be used as an alternative.

WAPA continues to conduct water-quality testing and monitor conditions throughout the distribution system.

### Standpipe Open Friday Only

To support customers who need potable water, the St. Croix standpipe will be open **Friday, September 4, from 12 p.m. to 4 p.m.**

The standpipe will be closed this weekend. An update for next week’s schedule will be provided as we monitor the system throughout the weekend.

### Please Continue to Conserve

Reducing non-essential water use will help support the continued recovery of the system.

Customers are encouraged to postpone non-essential water use, including washing vehicles, pressure washing and watering lawns, and to avoid letting water run unnecessarily.

WAPA appreciates the community’s continued understanding and cooperation as the Authority works with its partners to restore reliable water service and address the ongoing challenges facing St. Croix’s water system.

WAPA will continue providing updates as conditions change. Customers are encouraged to sign up for WAPA Alerts through [Everbridge](#) for the latest information on water service and other Authority updates.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.