



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Business Offices to Close Monday in Observance of Labor Day

U.S. VIRGIN ISLANDS (September 3, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises customers that its Customer Service and Business Offices territorywide will be closed on Monday, September 7, 2026, in observance of Labor Day.

Customers experiencing service-related issues during this time may contact WAPA's 24-hour dispatch by calling 340-773-2250 or 340-774-3552 and selecting Option 4. Outages may also be reported online at: <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available:

- **Online:** Visit viwapa.vi and select “Pay Your Bill Online.”
- **By Phone:** Call 340-774-3552 or 340-773-2250 and select Option 3.
- **Drop Box:** Submit payments by money order or check at any WAPA Business Center.

Regular business operations will resume on Tuesday, September 8, 2026.

As we observe Labor Day, WAPA recognizes and honors the dedication and hard work of workers throughout the Virgin Islands who contribute to the well-being of our communities. We appreciate the public’s understanding as we take this opportunity to recognize their contributions.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.